



mississippi department of
Information Technology Services

Information Technology Course Catalog



EASTWOOD

EDUCATION CENTER

3771 Eastwood Drive | Jackson, MS 39211

October-December 2013

This catalog is also
available online at
www.its.ms.gov

About the ITS Institute: The Mississippi Department of Information Technology Services (ITS) Education Services Division offers an ongoing educational program designed to enhance and improve the computer and communication skills of personnel within state government. The training program is commonly called the ITS Institute. The curriculum is structured so that a person with no experience can begin with an introductory course and, if appropriate, progress to highly advanced levels of information processing.

The ITS Institute uses an automated system for course scheduling, registration, permanent records, and student transcripts. This system provides the necessary documentation for state agencies and the students regarding their training accomplishments. Certificates are provided to students upon successful completion of courses.

During Fiscal Year 2013, ITS offered approximately 236 instructor led classes to approximately 1,125 students, representing numerous state agencies, universities, community colleges, and governing authorities. The Institute curriculum has been expanded as the demand for information systems skills has increased. The ITS Institute provides the necessary education and training to make state personnel more productive at a significantly lower cost than outside training sources.

Customized Training: The ITS Institute has the resources to provide instruction in almost any information systems area needed by state government employees. In addition to the regularly scheduled courses, we will design a class to meet your specific training needs. We also provide online training in conjunction with MindLeaders.

Continuing Education is the Key to Success:

The future of Mississippi government depends on efficient execution of the services it provides. State budget constraints make it imperative that agencies use information technology effectively to increase personnel productivity. If agencies cannot perform their tasks more efficiently, services which they provide cannot be maintained, much less expanded to meet pressing needs. Continuing education and training are essential for the effective planning, implementation, support, and use of these technological solutions. The ITS Education Services Division offers an excellent means of fulfilling these goals in a cost-effective way.

Other Services Offered by ITS:

ITS offers a variety of other services including on-site training assistance and follow-up, system analysis, design, programming, documentation, project management, feasibility studies, long-range planning, procurement, telephone services, and general consulting. If we can be of service to you in any of these areas, please call (601) 432-8000.

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General Information

Welcome to the ITS Institute:

The ITS Institute, administered for the State of Mississippi by the Department of Information Technology Services, offers an educational program designed to enhance and improve the skills of information processing personnel within state government.

Facilities:

The ITS Institute is located at 3771 Eastwood Drive, in Jackson, MS. The Institute has two hands-on training labs. These labs are configured with a variety of PC applications and have communications capabilities with the mainframe at the State Data Center.

Instructors:

Highly trained individuals who work in the industry or are instructors at state colleges and universities teach ITS Institute classes. Instructors possess years of practical experience, as well as academic credentials. Constant monitoring and evaluation of instructors ensure that classes are taught by individuals with a wide range of knowledge, as well as exceptional teaching skills.

Registration:

Registration forms are included at the back of this catalog and must be returned 30 days prior to the class begin date to allow enough time to order materials for the courses. If it is impossible to have these forms returned by the date specified, please contact the ITS Institute and indicate the number of students to be enrolled in each course.

Class Size:

Class enrollment will be on a first-come, first-served basis. Class size is limited, and ITS reserves the right to establish class size and limit the number of students from each agency if the class size has to be cut. The ITS Institute reserves the right to cancel any class due to under-enrollment or other reasonable cause.

Textbooks & Materials:

The textbooks and materials used for each course are listed on the schedule. Each student must indicate on the registration form whether he or she needs materials for the course. Textbooks and materials will be ordered based on the information provided on the registration form.

Class Confirmation:

As soon as registration forms have been received and plans for the October to December classes have been finalized, students will be notified of the exact starting dates, instructors, and locations for each class at least two weeks prior to the first day of class.

Cancellations and Substitutions:

Registrants of ITS-conducted classes who cancel within 10 days of the first class meeting will be billed the full tuition. Registrants of vendor-conducted classes who cancel within 30 days of the first class meeting will be billed the full tuition. Substitutions are permissible any time prior to and including the day on which the course begins.

On-Line Training:

Procurement for a new online training vendor is in process. Updated information will be provided once the vendor has been selected and the contract is signed. Please watch for revised catalog to come out soon!

Charges:

The total charge for ITS classes includes tuition, lab fee, and materials fee. See the schedule for estimated charges for individual classes.

Tuition for ITS classes is categorized as follows:

Course Type	State Employees	Non-State Employees
Overview courses less than 4 hours (IL)*	Free	\$100.00
Courses 10 hours or less (IL)*	\$100.00	\$400.00
Courses 11—20 hours (IL)*	\$150.00	\$450.00
Courses 21—30 hours (IL)*	\$300.00	\$600.00
Vendor-conducted course**	See Schedule	Contact ITS
Online Training (Complete)	TBD/yr	N/A
Online Training (Full)	TBD/yr	N/A
Online Training (Technical)	TBD/yr	N/A
Online Training (Business)	TBD/yr	N/A
Online Training (Desktop)	TBD/yr	N/A
* <i>Instructor Led Courses</i>		
** <i>The maximum charges for on-site, vendor-conducted courses are listed on the schedule. The actual tuition billed to each student may be less than this amount if there are more than eight students. Scheduling vendor-conducted courses on-site results in significant savings to the State for tuition and travel expenses.</i>		

Nonexempt Employees:

For state agencies who are sending nonexempt employees to classes meeting after normal working hours, the agency must evaluate their liability for overtime for these employees as provided by the Fair Labor Standards Act. If you have questions as to whether an employee is exempt, please contact the State Personnel Board. This statement does not apply to individuals who are paying for courses themselves.

For More Information:

If you have questions regarding this catalog or the ITS Institute, please contact:

Susan McClain, Education Specialist (601) 432-8186

Connie Smith, Education Assistant..... (601) 432-8051

A+ CERTIFICATION (EXAMS 220-801/220-802)

Brief Course Description:



This course will prepare you for the CompTIA A+ Exam numbers 220-801 and 220-802. Topics covered include:

- hardware fundamentals
- operating system fundamentals
- operational procedures
- peripheral components
- managing system components
- installing & configuring operating systems
- customized client environments
- networking technologies
- installing, configuring, & maintaining SOHO networks
- supporting laptops
- mobile computing
- supporting printers
- security
- troubleshooting hardware components
- troubleshooting system-side issues.

Prerequisites:

Students should have a basic knowledge of Windows-based personal computers, as well as a basic knowledge of computing concepts.

Materials & Approximate Course Cost:

Tuition for state employees	\$300.00
Lab Fees	\$125.00
CompTIA A+ Certification (Exams 220-801 and 220-802)	70.00
Estimated Costs for State Employee	\$495.00

Course: CA+801802

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1402	Starting Monday, November 18, 2013, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Classroom 107	3771 Eastwood Dr., Jackson, MS	Chris Keller



CONFIGURING CISCO NEXUS 7000 SWITCHES V2.0

Brief Course Description:



The student will be exposed to the configuration of advanced technologies, such as BGP, MPLS, and FCoE. This course is part of the Cisco CCIE Data Center certification. Topics covered include:

- Cisco Nexus 7000 Switch product overview
- Cisco Nexus 7000 Switch management
- Cisco Nexus 7000 Switch feature configuration
- Cisco Nexus 7000 advanced feature configuration
- how to troubleshoot key features on the Cisco Nexus 7000 switch.

Prerequisites:

IMPLEMENTING CISCO IP ROUTING

IMPLEMENTING CISCO SWITCHED NETWORKS

CCNA certification, and a good understanding of networking protocols, routing, and switching

Materials & Approximate Course Cost:

Tuition for state employees	\$3,420.00
Estimated Costs for State Employee	\$3,420.00

Course: CNHDCNX7K

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1401	Starting Monday, November 18, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS SYSTEMS IT



ADVANCED SOLUTIONS OF MICROSOFT EXCHANGE SERVER 2013

Brief Course Description:



Students will learn how to configure and manage a Microsoft Exchange Server 2013 messaging environment. Topics covered include:

- designing & implementing Exchange Server 2013 Unified Messaging & site resiliency
- planning virtualization for Exchange Server 2013
- designing & implementing message transport security, message retention, messaging compliance, and administrative security & auditing
- managing Exchange Server 2013 with Exchange Management Shell
- designing & implementing integration with Exchange Online
- designing & implementing messaging coexistence
- designing & implementing Exchange Server migrations & upgrades.

Prerequisites: CORE SOLUTIONS OF MICROSOFT EXCHANGE SERVER 2013

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20342

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1402	Starting Monday, November 18, 2013, for 1 week Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



ADVANCED SOLUTIONS OF MICROSOFT SHAREPOINT SERVER 2013

Brief Course Description:



Topics covered include:

- understanding architecture in SharePoint Server 2013
- designing for business continuity management
- test the backup & restore process
- configuring & managing business connectivity services
- connecting people
- enabling productivity & collaboration
- planning & configuring business intelligence
- planning & configuring enterprise search
- planning & configuring enterprise content management
- planning & configuring Web content management
- managing solutions in SharePoint Server 2013
- managing apps for SharePoint Server 2013
- developing a governance plan
- upgrading & migrating to SharePoint Server 2013.

Prerequisites:

CORE SOLUTIONS OF MICROSOFT SHAREPOINT SERVER 2013

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20332

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1401	Starting Monday, December 16, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



CORE SOLUTIONS OF MICROSOFT EXCHANGE SERVER 2013

Brief Course Description:



Students will learn how to configure and manage a Microsoft Exchange Server 2013 messaging environment. Topics covered include:

- deploying & managing Exchange Server 2013
- planning & configuring mailbox servers
- managing recipient objects
- planning & deploying client access servers
- planning & configuring messaging client connectivity
- planning & configuring message transport
- planning & implementing high availability
- planning & implementing disaster recovery
- planning & configuring message security options
- planning & configuring administrative security & auditing
- monitoring & troubleshooting Exchange Server 2013.

Prerequisites:

Students must have at least two years of experience administering Windows Server, working with AD DS, working with name resolution, including DNS, & working with certificates, including PKI certificates.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20341

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1402	Starting Monday, November 4, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



CORE SOLUTIONS OF MICROSOFT SHAREPOINT SERVER 2013

Brief Course Description:



Topics covered include:

- key features of SharePoint 2013
- designing an information architecture
- designing a logical architecture
- designing a physical architecture
- installing & configuring SharePoint Server 2013
- creating Web applications & site collections
- planning & configuring service applications
- managing users & permissions
- configuring authentication for SharePoint 2013
- securing a SharePoint 2013 deployment
- managing taxonomy
- configuring user profiles
- configuring enterprise search
- monitoring & maintaining a SharePoint 2013 environment.

Prerequisites:

Students should have at least one year of experience with deploying and administering multiple SharePoint 2010 farms across a large enterprise.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20331

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1401	Starting Monday, October 7, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



IMPLEMENTING AND MANAGING MICROSOFT DESKTOP VIRTUALIZATION

Brief Course Description:



This course explains how to configure and manage a MED-V deployment. Topics covered include:

- planning desktop virtualization scenarios
- implementing Windows virtual PC and Windows XP mode
- implementing Microsoft enterprise desktop virtualization
- configuring & deploying MED-V images
- managing a MED-V deployment
- implementing App-V
- planning & deploying App-V clients
- managing & administering App-V
- sequencing applications for virtualization
- configuring remote desktop services & the RemoteApp
- implementing user state virtualization
- configuring virtual desktop infrastructure.

Prerequisites:

Students must have basic skills with Windows Command Line, monitoring & management tools, networking, AD DS, performance monitoring, and troubleshooting.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH10324

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1401	Starting Monday, October 14, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

INSTALLING & CONFIGURING WINDOWS SERVER 2012

Brief Course Description:



Topics covered include:

- deploying & managing Windows Server 2012
- introduction to AD Domain Services
- managing AD Domain Services Objects
- automating AD Domain Services administration
- implementing IPv4
- implementing DHCP, DNS, IPv6
- local storage, file & print services
- group policy
- securing Windows servers by using group policy objects
- implementing server virtualization with Hyper-V.

Prerequisites:

Students must have an understanding of networking fundamentals and configuring security & administration tasks in an enterprise environment, as well as experience supporting or configuring MS Windows clients.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20410

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1401	Starting Monday, October 21, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

ACCESS 2010: LEVEL 1

Brief Course Description:



Topics covered include:

- building the structure of a database
- managing data in a table
- querying a database
- designing forms
- generating reports.

Prerequisites:

Introduction to Windows

Materials & Approximate Course Cost:

Tuition for state employees	\$150.00
Lab Fees	\$47.00
<i>Access 2010: Level 1</i>	20.00
Estimated Costs for State Employee	\$217.00

Course: CAC101

Section Information:

Section:	Date & Time Info:		Location:		Instructor:
1403	Starting Wednesday, November 6, 2013, for 2 days	Wednesday & Thursday	8:30 AM – 4:30 PM	Classroom 108 3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

ACCESS 2010: LEVEL 2

Brief Course Description:



Topics covered include:

- controlling data entry
- joining tables
- creating flexible queries
- improving forms
- customizing reports
- sharing data across applications.

Prerequisites: ACCESS 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$150.00
Lab Fees	\$47.00
<i>Access 2010: Level 2</i>	20.00
Estimated Costs for State Employee	\$217.00

Course: CAC102

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1402	Starting Monday, October 7, 2013, for 2 days	Monday & Tuesday	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson
1403	Starting Wednesday, December 4, 2013, for 2 days	Wednesday & Thursday	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

ACCESS 2010: LEVEL 3

Brief Course Description:



Topics covered include:

- structuring existing data
- writing advanced queries
- simplifying tasks with macros
- creating effective reports
- maintaining an Access database.

Prerequisites: ACCESS 2010: LEVEL 2

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Access 2010: Level 3</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CAC103

Section Information:

Section:	Date & Time Info:		Location:		Instructor:
1402	Starting Wednesday, December 18, 2013, for 1 day	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson



DEVELOPING MICROSOFT SQL SERVER 2012 DATABASES

Brief Course Description:



Students are introduced to SQL Server 2012. Topics covered include:

- introduction to SQL Server 2012 & its toolset
- working with data types
- designing & implementing tables
- ensuring data integrity through constraints
- planning for SQL Server 2012 indexing
- implementing Table Structures in SQL Server 2012
- reading SQL Server 2012 execution plans
- improving performance through nonclustered indexes
- designing & implementing views & stored procedures
- merging data & passing Tables
- designing & implementing user-defined functions
- creating highly concurrent SQL Server 2012 applications
- handling errors in T-SQL code
- much more.

Prerequisites:

Students should have knowledge of writing T-SQL queries and of basic relational database concepts.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH10776

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1401	Starting Monday, December 9, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

PUBLISHER 2010: LEVEL 1

Brief Course Description:



This course teaches the core features and functions of Publisher 2010. Topics covered include:

- basic publications
- multi-page publications
- working with text
- tables
- layout and design techniques
- finalizing documents.

Prerequisites:

INTRODUCTION TO WINDOWS

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Publisher 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CPUB101

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1402	Starting Thursday, November 14, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

PUBLISHER 2010: LEVEL 2

Brief Course Description:



This course builds on the skills and concepts taught in Publisher 2010 Basic. Topics covered include:

- basic design options
- typography
- long publications
- mail merge and catalog merge
- interactive forms
- Web site publishing.

Prerequisites: PUBLISHER 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Publisher 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CPUB102

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1402	Starting Friday, November 15, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Charlotte Robinson



WEB DESIGN WITH HTML5 AND CSS3: LEVEL 1

Brief Course Description:



In this course, students will use HTML5 to create and design web pages. Topics covered include:

- creating a basic web page
- structuring content
- applying styles using CSS
- working with tables
- navigating a website.

Prerequisites:

Students should be familiar with Windows or Mac operating systems, word processing skills, and the Internet.

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Web Design with HTML5 and CSS3: Level 1</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CWEBCSS31

Section Information:

Section:	Date & Time Info:		Location:		Instructor:
1402	Starting Monday, November 18, 2013, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson



WEB DESIGN WITH HTML5 AND CSS3: LEVEL 2

Brief Course Description:



In this course, students will use HTML5 to create advanced web pages and test their validity. Topics covered include:

- creating web page layouts
- managing CSS
- testing a website
- creating advanced navigation
- incorporating advanced navigation
- incorporating metacontent & multimedia
- creating basic forms.

Prerequisites: WEB DESIGN WITH HTML5 AND CSS3: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Web Design with HTML5 and CSS3: Level 1</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CWEBCSS32

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1402	Starting Tuesday, November 19, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

ADMINISTERING SYSTEM CENTER 2012 CONFIGURATION MANAGER

Brief Course Description:



Students will gain the knowledge and skills to configure and manage a System Center 2012 Configuration Manager site. Topics covered include:

- overview of System Center 2012 Configuration Manager
- discovering & organizing resources
- managing the Configuration Manager Client
- managing inventory & software metering
- querying & reporting data
- managing software deployments by using packages & programs
- creating & deploying applications
- managing application development
- deploying & managing software updates
- implementing EndPoint Protection
- managing compliance settings & mobile devices
- configuring Wake On LAN.

Prerequisites:

System administrator-level working knowledge of networking fundamentals, AD principles & management, Windows Server management, Windows client fundamentals, SQL Server 2008, basic public key infrastructure concept

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH10747

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1402	Starting Monday, October 7, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

NETWORK+ (EXAM N10-005)

Brief Course Description:



This course prepares students for the CompTIA Network+ Exam N10-005 and builds on your existing user-level knowledge & experience with personal computer operating systems & networks to present the fundamental skills & concepts that you will need to use on the job. Topics covered include:

- network theory
- network communications methods
- network media & hardware
- network implementations
- networking models
- TCP/IP addressing & data delivery
- TCP/IP services
- LAN infrastructure
- WAN infrastructure
- remote networking
- system security
- network security
- network security threats & attacks
- network management
- network troubleshooting.

Prerequisites:

It is recommended that students have CompTIA A+ certification, or the equivalent skills & knowledge, but it is not required.

Materials & Approximate Course Cost:

Tuition for state employees	\$300.00
Lab Fees	\$125.00
Network+ (EXAM N10-005)	70.00
Estimated Costs for State Employee	\$495.00

Course: CNET+11

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1402	Starting Monday, December 2, 2013, for 1 week	Monday - Friday 8:30 AM – 4:30 PM	Classroom 107 3771 Eastwood Dr., Jackson, MS
			Russell Walker



NETWORKING AND SECURITY FUNDAMENTALS

Brief Course Description:



This program provides an entry point to a future career in technology. Topics covered include:

- understanding local area networking
- defining networks with the OSI model
- understanding wired & wireless networks and Internet protocol
- implementing TCP/IP in the Command Line
- working with networking services
- understanding wide area networks
- defining network infrastructure & network security
- understanding security layers
- authentication, authorization, & accounting
- understanding security policy and network security
- protecting the server and client.

Prerequisites: None

Materials & Approximate Course Cost:

Tuition for state employees	\$1,195.00
Estimated Costs for State Employee	\$1,195.00

Course: CNH40032

Section Information:

Section:	Date & Time Info:		Location:		Instructor:
1401	Starting Monday, October 28, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS SYSTEMS IT

POWERPOINT 2010: LEVEL 1

Brief Course Description:



This course covers the basic functions of PowerPoint 2010. Topics covered include:

- the PowerPoint window
- new presentations
- formatting slides
- drawing objects
- graphics
- tables & charts
- modifying presentations
- proofing & delivering presentations.

Prerequisites: INTRODUCTION TO WINDOWS

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>PowerPoint 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CPP101

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1401	Starting Wednesday, October 23, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Anne Butler

POWERPOINT 2010: LEVEL 2

Brief Course Description:



Topics covered include:

- custom presentation options
- graphic & multimedia content
- customizing SmartArt graphics & tables
- action buttons & custom slide shows
- distributing a presentation
- integrating Microsoft Office files.

Prerequisites: POWERPOINT 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>PowerPoint 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CPP102

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1402	Starting Thursday, October 24, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Anne Butler

CONFIGURING WINDOWS 8

Brief Course Description:



Topics covered include:

- installing Windows 8
- upgrading & migrating to Windows 8
- managing disks & device drivers
- configuring & troubleshooting network connections
- implementing wireless network connections
- implementing network security
- configuring file access & printers on Windows 8 clients
- securing Windows 8 desktops
- configuring applications
- optimizing & maintaining Windows 8 client computers
- configuring mobile computing & remote access
- implementing Hyper-V
- troubleshooting & recovering Windows 8
- using Windows PowerShell.

Prerequisites:

Students must have an understanding of networking fundamentals, AD DS principles, PKI components, MS Windows Server 2008 fundamentals, Windows client fundamentals, and WAIK components.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20687

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1402	Starting Monday, November 18, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



MANAGING & MAINTAINING WINDOWS 8

Brief Course Description:



This course teaches how to design the installation, configuration, and maintenance of Windows 8. Topics covered include:

- planning & implementing management of Windows 8
- designing & implementing an installation strategy
- planning & implementing authentication for Windows 8
- planning & implementing IP addressing & Intranet connectivity
- implementing an application strategy for Windows 8
- planning & implementing a solution for user settings
- configuring Cloud services
- implementing Windows Intune
- planning & implementing access to file and print resources
- planning & implementing encryption for Windows 8
- more.

Prerequisites:

Experience managing & maintaining Windows client OS, Windows application installation & support, Windows OS installation & updates, understanding of how Windows client computers integrate with server computers.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH20688

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1401	Starting Monday, December 9, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

WINDOWS 7: LEVEL 2

Brief Course Description:



This course aids students in becoming more proficient in using Windows 7. Topics covered include:

- user accounts
- devices & printers
- file management & protection
- programs & utilities
- networks & mobile computing
- security.

Prerequisites: WINDOWS 7: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Windows 7: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CWN72

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1401	Starting Wednesday, December 11, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Charlie Case



WINDOWS OPERATING SYSTEM & WINDOWS SERVER FUNDAMENTALS

Brief Course Description:



This course provides an entry point to a future career in technology. Topics covered include:

- introducing, installing, & upgrading Windows 7
- understanding operating system configurations
- understanding native applications, tools, mobility, and remote management & assistance
- managing applications, services, folders, & libraries
- managing device
- understanding file & print sharing
- maintaining, updating, & protecting Windows 7
- understanding backup & recovery methods
- server overview
- managing Windows Server 2008 R2
- managing storage
- monitoring & troubleshooting servers
- file & print services
- popular network services & apps.

Prerequisites: None

Materials & Approximate Course Cost:

Tuition for state employees	\$1,195.00
Estimated Costs for State Employee	\$1,195.00

Course: CNH40033

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1401	Starting Monday, December 2, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

ORACLE DATABASE 11G: PL/SQL FUNDAMENTALS

Brief Course Description:



This course provides an introduction to the PL/SQL database programming language.

Topics covered include:

- choosing an SQL & PL/SQL interface
- language features
- declare clause
- begin clause
- exception clause
- explicit cursors
- advanced programming declared
- subprograms
- database program units
- creating & maintaining stored procedures & functions
- creating & maintaining packages
- advanced cursor techniques
- using system-supplied packages
- relating database triggers
- maintaining database triggers
- implementing system even triggers

Prerequisites: ORACLE DATABASE 11G: SQL FUNDAMENTALS

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CO11PLSQL1

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1401	Starting Monday, November 4, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

ORACLE DATABASE 11G: SQL FUNDAMENTALS

Brief Course Description:



Topics covered include:

- relational databases & SQL
- choosing an SQL & PL/SQL interface
- building a select statement
- restricting data with the Where Clause
- using Set Operators
- summary functions
- using sub-queries
- aggregating data within groups
- build simple SQL Plus reports
- use data definition language to create & manage tables
- SQL 99 join techniques
- enhancing groups with rollup & cube
- using Case Expression SQL functions
- SQL functions numeric
- SQL functions
- database objects
- data integrity using constraints
- managing constraint definitions
- advanced SQL Plus reports.

Prerequisites:

This course is intended for application developers and database administrators.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

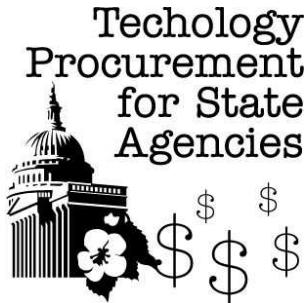
Course: COR11SQL1

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1401	Starting Monday, October 21, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, 1855 Lakeland Dr., Systems IT Jackson, MS

INTRODUCTION TO TECHNOLOGY PROCUREMENT FOR STATE AGENCIES

Brief Course Description:



This course will present an overview of ITS' statutory responsibilities for technology procurements, as well as IT procurement policies and procedures that apply to state agency customers. Topics covered include:

- ITS statute: responsibility and authority
- ITS procurement purview: what's in, what's out, and what's in limbo
- the procurement process: tasks and timeframes, deadlines, and agency roles and responsibilities
- procurement types: competitive, sole source, exemptions, planned purchases, modifications
- procurement instruments: RFPs, General RFPs, and EPLs
- ITS/customer partnerships: effective collaboration and the biggest bang for the buck.

Prerequisites:

All state agency personnel who are involved in information technology purchasing, who participate in technology initiatives, or who are interested in technology or government purchasing are encouraged to attend.

Materials & Approximate Course Cost:

Tuition for state employees	\$25.00
Estimated Costs for State Employee	\$25.00

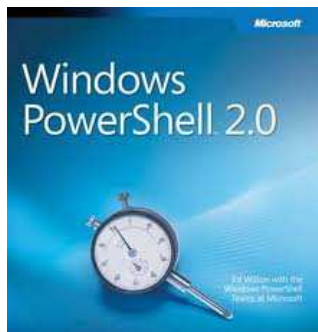
Course: CPROC1

Section Information:

Section:	Date & Time Info:		Location:		Instructor:
1401	Starting Tuesday, October 15, 2013, for 1 day	9:00 AM – 12:00 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	ITS PROCUREMENT MANAGEMENT STAFF

AUTOMATING ADMINISTRATION WITH WINDOWS POWERSHELL 2.0

Brief Course Description:



This course provides knowledge and skills to utilize Windows PowerShell for administering and automating administration of Windows based servers. Topics covered include:

- core Windows PowerShell Cmdlets
- understanding & using the formatting system
- Windows management instrumentation
- automating Active Directory administration
- Windows PowerShell scripts
- background Jobs & remote administration
- intermediate scripting
- error handling, debugging, & modularization
- automating Windows Server 2008 R2 administration
- advanced Windows PowerShell tips & tricks
- practical administrative automation.

Prerequisites:

Experience with Windows networking technologies & implementation
Windows Server administration, maintenance, & troubleshooting
Active Directory & Windows Server 2008 Web application server technologies & implementation.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,995.00
Estimated Costs for State Employee	\$1,995.00

Course: CNH10325

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1401	Starting Monday, November 4, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

SQL QUERYING: LEVEL 1 (4th Ed.)

Brief Course Description:



This course will teach students how to compose SQL queries to retrieve information from the database. Topics covered include:

- executing a simple query
- performing a conditional search
- working with functions
- organizing data
- retrieving data from multiple tables
- presenting query results.

Prerequisites: Students should be familiar with their computer's operating system and basic operation.

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Fundamentals of SQL Querying</i>	45.00
Estimated Costs for State Employee	\$170.00

Course: CSQL41

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1403	Starting Monday, November 4, 2013, for 1 day	8:30 AM – 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Burrell Brown

SQL QUERYING: LEVEL 2 (4th Ed.)

Brief Course Description:



In this course, students will create advanced SQL queries and manipulate and index tables. Topics covered include:

- advanced querying using subqueries
- manipulating table data
- manipulating the table structure
- working with views
- indexing data.

Prerequisites: SQL QUERYING: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Advanced SQL Querying</i>	45.00
Estimated Costs for State Employee	\$170.00

Course: CSQL42

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1403	Starting Tuesday, November 5, 2013, for 1 day	8:30 AM – 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Burrell Brown



PROJECT MANAGEMENT PROFESSIONAL (PMP) EXAM PREPARATION

Brief Course Description:



Topics covered include:

- examining professional project management
- initiating a project
- planning project work
- developing project schedules
- developing cost estimates & budgets
- planning project quality, staffing, & communications
- analyzing risks & planning risk responses
- planning project procurement
- executing project work
- managing project procurement
- monitoring & controlling project work
- monitoring & controlling project schedule & costs
- monitoring & controlling project performance & quality
- monitoring & controlling project risk & procurements
- closing the project.

Prerequisites:

MICROSOFT PROJECT 2010: LEVEL 1
MICROSOFT PROJECT 2010: LEVEL 2
WORD 2010: LEVEL 1
WORD 2010: LEVEL 2

Materials & Approximate Course Cost:

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

Course: CNHPMP

Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1402	Starting Monday, October 21, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1403	Starting Monday, December 16, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

SECURITY+ (EXAM SYO-301)

Brief Course Description:



This is the primary course you will need to take to prepare for the CompTIA Security+ Certification Exam SYO-301 and if your job responsibilities include securing network services, devices, and traffic. Topics covered include:

- security fundamentals
- security threats & vulnerabilities
- network security
- managing application, data & host security
- access control, authentication, & account management
- managing certificates
- compliance & operational security
- risk management managing security incidents
- business continuity & disaster recovery planning.

Prerequisites:

Students should have basic Windows skills and a fundamental understanding of computer and networking concepts.

Materials & Approximate Course Cost:

Tuition for state employees	\$300.00
Lab Fees	\$125.00
<i>SECURITY+ (EXAM SYO-301)</i>	70.00
Estimated Costs for State Employee	\$495.00

Course: CSEC+

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1401	Starting Monday, October 28, 2013, for 1 week	Monday - Friday 8:30 AM – 4:30 PM	Classroom 108 3771 Eastwood Dr., Jackson, MS

MICROSOFT SHAREPOINT DESIGNER 2010: LEVEL 1

Brief Course Description:



In this course, students will use Microsoft Office SharePoint Designer 2010 to create and modify a SharePoint site. Topics covered include:

- getting started with the SharePoint Designer environment
- creating a subsite
- adding content to the site
- formatting a site with cascading style sheets
- linking Web pages
- adding SharePoint components to the site
- automating business processes with workflows.

Prerequisites:

MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 1
MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 2
WEB DEVELOPMENT WITH CASCADING STYLE SHEETS

Materials & Approximate Course Cost:

Tuition for state employees	\$295.00
Estimated Costs for State Employee	\$295.00

Course: CNHSPD101

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1402	Starting Thursday, November 14, 2013, for 1 day	8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS SYSTEMS IT

MICROSOFT SHAREPOINT DESIGNER 2010: LEVEL 2

Brief Course Description:



In this course, students will extend a SharePoint site by including serverside controls and administer a SharePoint site. Topics covered include:

- working with ASP.NET forms
- implementing custom content types
- integrating SharePoint sites with data sources
- manipulating external data sources
- implementing advanced data integration using SharePoint Designer 2010
- creating workflows
- administering a SharePoint site using SharePoint Designer 2010.

Prerequisites: MICROSOFT SHAREPOINT DESIGNER 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$295.00
Estimated Costs for State Employee	\$295.00

Course: CNHSPD102

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1401	Starting Tuesday, October 15, 2013, for 1 day	8:00 AM - 4:30 PM	Suite R-101, Systems IT
1402	Starting Friday, November 15, 2013, for 1 day	8:00 AM - 4:30 PM	Suite R-101, Systems IT

EXCEL 2010: LEVEL 1

Brief Course Description:



This course teaches the basic functions and features of Excel 2010. After an introduction to spreadsheet terminology and Excel's window components, students will learn how to use the Help system and navigate worksheets and workbooks. Topics covered include:

- getting started
- entering and editing data
- modifying a worksheet
- functions
- formatting
- printing
- charts
- managing large workbooks.

Prerequisites: INTRODUCTION TO WINDOWS

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Excel 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CEX101

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1403	Starting Wednesday, November 13, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Anne Butler

EXCEL 2010: LEVEL 2

Brief Course Description:



Topics covered include:

- using multiple worksheets & workbooks
- advanced formatting
- outlining & subtotals
- cell & range names
- tables
- Web & sharing features
- advanced charting
- documenting & auditing
- templates & settings.

Prerequisites: EXCEL 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Excel 2010: Intermediate</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CEX102

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1402	Starting Wednesday, October 2, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Charlotte Robinson
1403	Starting Monday, December 2, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Anne Butler

EXCEL 2010: LEVEL 3

Brief Course Description:



Topics covered include:

- advanced functions
- lookups & data tables
- advanced data management
- PivotTables & PivotCharts
- exporting & importing
- analytical tools
- macros & custom functions
- unconditional formatting & SmartArt graphics.

Prerequisites:

EXCEL 2010: LEVEL 2

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Excel 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CEX103

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1401	Starting Tuesday, October 22, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Charlotte Robinson
1402	Starting Thursday, December 12, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Charlotte Robinson

WORD 2010: LEVEL 1

Brief Course Description:



This course covers the basic features & functions of Word 2010. After an introduction to Word's window components, students will learn how to use the Help system and navigate documents. Topics covered include:

- getting started
- navigation and selection techniques
- editing text
- formatting text
- tables
- page layout
- proofing and printing documents
- graphics.

Prerequisites: INTRODUCTION TO WINDOWS

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Word 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CWD101

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1403	Starting Wednesday, October 30, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 107	3771 Eastwood Dr., Jackson, MS Anne Butler

WORD 2010: LEVEL 2

Brief Course Description:



Topics covered include:

- styles & outlines
- sections & columns
- formatting tables
- printing labels & envelopes
- templates & building blocks
- graphics
- managing document revisions
- Web features.

Prerequisites: WORD 2010: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Word 2010: Intermediate</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CWD102

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1402	Starting Thursday, October 3, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Anne Butler
1403	Starting Thursday, November 14, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 107	3771 Eastwood Dr., Jackson, MS Anne Butler

WORD 2010: LEVEL 3

Brief Course Description:



Topics covered include:

- using mail merge
- objects & backgrounds
- using macros
- working with forms
- customizing Word
- long documents
- XML Web features.

Prerequisites:

WORD 2010: LEVEL 2

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Word 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CWD103

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1401	Starting Thursday, October 10, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Charlie Case
1402	Starting Monday, December 16, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Charlie Case

ONLINE TRAINING

Procurement is in process to select a new vendor to provide self-paced, on-line training to Mississippi public entities. State agencies, county and local governments, public schools, and institutions of higher learning are eligible to participate in this agreement.

Online training makes training available anywhere, anytime. Students progress at their own speed and can return to the courses for "just-in-time" reference. Skill Assessment helps students measure their progress. There is sound instructional design and consistent content for all students. Throughout the courses there are multi-step simulations to give students an opportunity to practice what they have learned.

**PLEASE WATCH FOR UPDATED INFORMATION TO BE PROVIDED
ONCE THE VENDOR HAS BEEN SELECTED AND THE CONTRACT SIGNED!**

Expanded Offering of On-Line Live Classes

The past few years, ITS and Systems IT provided you with Mentored Learning, where a student sat in classes with pre-recorded instruction supplemented by a live Systems IT instructor to answer questions. The only limiting factor was that the local instructor, aka “the mentor,” had to be an expert on the material being delivered in order to mentor you. Finding a local “subject matter expert” in every technology application is virtually impossible.

We now have access to the best instructors from the 300+ Systems ITCenters® around the world to teach all the most popular courses locally in Jackson, Mississippi. For the student it means sitting in a live class where you are signed onto a computer, viewing and listening to a live instructor, asking questions when you desire in real time, and hearing discussions between students who could be in Alabama, North Dakota or Ireland. The student still receives the live instruction everyone wants. For your agency, it means saving the travel expense involved in sending employees to an expensive, faraway city for training. The agency maintains access to its valued employee in case of an emergency. This is a “win-win” situation!

Now, in addition to the traditional instructor-led classes offered through local Systems ITsubject matter experts (Richard, John and Chris), we are able to offer Cisco, Citrix, VMware, high-end Microsoft, Oracle, high-end .net, high-end security, and an abundance of soft skill instruction here in Mississippi through ON-LINE LIVE. Your classmates in these classes are people from around the country that are just like you, with challenges just like yours, doing jobs just like yours. By taking a class with these other people, you will benefit from their questions, participation, and real life experiences.

The schedule of On-Line Live classes is listed on the following pages. PLEASE CALL SUSAN MCCLAIN AT (601) 432-8186 TO SCHEDULE AN ON-LINE LIVE CLASS.

**ALL ON-LINE LIVE CLASSES BEGIN PROMPTLY AT 8:00 A.M.
STUDENTS MUST ARRIVE BY 7:45 A.M. IN ORDER TO ALLOW CLASS TO BEGIN ON TIME.**

ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT

Course	Delivery Method	Start Date	End Date	ITS Price
10135B Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010	Online Instructor led	10/28/13 8:30 AM	11/1/13 4:30 PM	\$1,995.00
10135B Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
10135B Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
10165A Updating Your Skills from Microsoft Exchange Server 2003 or Exchange Server 2007 to Exchange Server 2010	Online Instructor led	10/28/13 8:30 AM	11/1/13 4:30 PM	\$1,995.00
10165A Updating Your Skills from Microsoft Exchange Server 2003 or Exchange Server 2007 to Exchange Server 2010	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
10174B Configuring and Managing Microsoft SharePoint 2010	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
10175A Microsoft SharePoint 2010, Application Development	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
10175A Microsoft SharePoint 2010, Application Development	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$1,995.00
10175A Microsoft SharePoint 2010, Application Development	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
10215A Implementing and Managing Microsoft Server Virtualization	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
10215A Implementing and Managing Microsoft Server Virtualization	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
10215A Implementing and Managing Microsoft Server Virtualization	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
10231B Designing a Microsoft SharePoint 2010 Infrastructure	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$1,995.00
10231B Designing a Microsoft SharePoint 2010 Infrastructure	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
10232A Designing Applications for Microsoft SharePoint 2010	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
10232A Designing Applications for Microsoft SharePoint 2010	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
10232A Designing Applications for Microsoft SharePoint 2010	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
10233B Designing and Deploying Messaging Solutions with Microsoft Exchange Server 2010	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
10233B Designing and Deploying Messaging Solutions with Microsoft Exchange Server 2010	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
10233B Designing and Deploying Messaging Solutions with Microsoft Exchange Server 2010	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
10262A Developing Windows Applications with Microsoft Visual Studio 2010 (CS and VB)	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
10262A Developing Windows Applications with Microsoft Visual Studio 2010 (CS and VB)	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
10263A Developing Windows Communication Foundation Solutions with Microsoft Visual Studio 2010	Online Instructor led	10/16/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
10263A Developing Windows Communication Foundation Solutions with Microsoft Visual Studio 2010	Online Instructor led	11/25/13 8:30 AM	11/27/13 4:30 PM	\$1,995.00
10263A Developing Windows Communication Foundation Solutions with Microsoft Visual Studio 2010	Online Instructor led	12/18/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00

10264A	Developing Web Applications with Microsoft Visual Studio 2010 (CS and VB)	Online Instructor led	10/21/13 8:30 AM	10/25/13 4:30 PM	\$1,995.00
10264A	Developing Web Applications with Microsoft Visual Studio 2010 (CS and VB)	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
10264A	Developing Web Applications with Microsoft Visual Studio 2010 (CS and VB)	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
10265A	Developing Data Access Solutions with Microsoft Visual Studio 2010 (CS and VB)	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
10265A	Developing Data Access Solutions with Microsoft Visual Studio 2010 (CS and VB)	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
10266A	Programming in C# with Microsoft Visual Studio 2010	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
10266A	Programming in C# with Microsoft Visual Studio 2010	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$1,995.00
10266A	Programming in C# with Microsoft Visual Studio 2010	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
10267A	Introduction to Web Development with Microsoft Visual Studio 2010 (CS and VB)	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
10324A	Implementing and Managing Microsoft Desktop Virtualization	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
10325A	Automating Administration with Windows PowerShell 2.0	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
10533A	Deploying, Configuring, and Administering Microsoft Lync Server 2010	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
10533A	Deploying, Configuring, and Administering Microsoft Lync Server 2010	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
10533A	Deploying, Configuring, and Administering Microsoft Lync Server 2010	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
10534A	Planning and Designing a Microsoft Lync Server 2010 Solution	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
10550A	Programming in Visual Basic with Microsoft Visual Studio 2010	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
10747A	Administering System Center 2012 Configuration Manager	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
10747A	Administering System Center 2012 Configuration Manager	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
10748A	Deploying System Center 2012 Configuration Manager	Online Instructor led	11/25/13 8:30 AM	11/27/13 4:30 PM	\$1,195.00
10750A	Private Cloud Monitoring and Operations with System Center 2012	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
10751A	Private Cloud Configuration and Deployment with System Center 2012	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$1,995.00
10751A	Private Cloud Configuration and Deployment with System Center 2012	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
10774A	Querying Microsoft SQL Server 2012	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
10774A	Querying Microsoft SQL Server 2012	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
10775A	Administering Microsoft SQL Server 2012 Databases	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$1,995.00
10775A	Administering Microsoft SQL Server 2012 Databases	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
10776A	Developing Microsoft SQL Server 2012 Databases	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
10777A	Implementing a Data Warehouse with Microsoft SQL Server 2012	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
10777A	Implementing a Data Warehouse with Microsoft SQL Server 2012	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
10777A	Implementing a Data Warehouse with Microsoft SQL Server 2012	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
10778A	Implementing Data Models and Reports with Microsoft SQL Server 2012	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
10778A	Implementing Data Models and Reports with Microsoft SQL Server 2012	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$1,995.00
10778A	Implementing Data Models and Reports with Microsoft SQL Server 2012	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
10805	Microsoft SharePoint 2010 Search for Application Developers	Online Instructor led	10/7/13 8:30 AM	10/9/13 4:30 PM	\$1,195.00
10806	Microsoft FAST Search Server 2010 for SharePoint for Application Developers	Online Instructor led	10/10/13 8:30 AM	10/11/13 4:30 PM	\$800.00

20331	Core Solutions of Microsoft® SharePoint® Server 2013	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
20332	Advanced Solutions of Microsoft® SharePoint® Server 2013	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
20336	Core Solutions of Microsoft Lync Server 2013	Online Instructor led	10/21/13 8:30 AM	10/25/13 4:30 PM	\$1,995.00
20336	Core Solutions of Microsoft Lync Server 2013	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$1,995.00
20336	Core Solutions of Microsoft Lync Server 2013	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
20341	Core Solutions of Microsoft Exchange Server 2013	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
20342	Advanced Solutions of Microsoft Exchange Server 2013	Online Instructor led	10/21/13 8:30 AM	10/25/13 4:30 PM	\$1,995.00
20410B	Installing and Configuring Windows Server 2012	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
20411B	Administering Windows Server 2012	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
20411B	Administering Windows Server 2012	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
20411B	Administering Windows Server 2012	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
20412	Configuring Advanced Windows Server 2012 Services	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$1,995.00
20412	Configuring Advanced Windows Server 2012 Services	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
20413	Designing and Implementing a Server Infrastructure	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
20413	Designing and Implementing a Server Infrastructure	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
20413	Designing and Implementing a Server Infrastructure	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
20414	Implementing an Advanced Server Infrastructure	Online Instructor led	10/21/13 8:30 AM	10/25/13 4:30 PM	\$1,995.00
20414	Implementing an Advanced Server Infrastructure	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
20414	Implementing an Advanced Server Infrastructure	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
20415	Implementing a Desktop Infrastructure (Windows Server 2012)	Online Instructor led	10/28/13 8:30 AM	11/1/13 4:30 PM	\$1,995.00
20415	Implementing a Desktop Infrastructure (Windows Server 2012)	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
20416	Implementing Desktop Application Environments (Windows Server 2012)	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$1,995.00
20417B	Upgrading Your Skills to MCSA Windows Server 2012	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
20417B	Upgrading Your Skills to MCSA Windows Server 2012	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
20417B	Upgrading Your Skills to MCSA Windows Server 2012	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
20465	Designing Database Solutions for Microsoft® SQL Server® 2012	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
20467	Designing Business Intelligence Solutions with Microsoft® SQL Server® 2012	Online Instructor led	10/21/13 8:30 AM	10/25/13 4:30 PM	\$1,995.00
20480	Programming in HTML5 with JavaScript and CSS3 (Visual Studio 2012)	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
20481	Essentials of Developing Windows Metro Style Apps Using HTML5 and JavaScript	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
20482	Advanced Windows Store App Development Using HTML5 and JavaScript	Online Instructor led	10/28/13 8:30 AM	11/1/13 4:30 PM	\$1,995.00
20483	Programming in C# (Visual Studio 2012)	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
20484	Essentials of Developing Windows Metro Style Apps Using C#	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
20485	Advanced Windows Store App Development Using C#	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
20486	Developing ASP.NET MVC 4 Web Applications	Online Instructor led	10/21/13 8:30 AM	10/25/13 4:30 PM	\$1,995.00
20687B	Configuring Windows 8	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00

20687B	Configuring Windows 8	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
20688	Managing and Maintaining Windows 8	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
2433B	Visual Basic Scripting Edition and Microsoft Windows Script Host Essentials	Online Instructor led	10/28/13 8:30 AM	10/30/13 4:30 PM	\$1,195.00
2778A	Writing Queries Using Microsoft SQL Server 2008 Transact	Online Instructor led	10/16/13 8:30 AM	10/18/13 4:30 PM	\$1,195.00
2778A	Writing Queries Using Microsoft SQL Server 2008 Transact	Online Instructor led	11/25/13 8:30 AM	11/27/13 4:30 PM	\$1,195.00
2778A	Writing Queries Using Microsoft SQL Server 2008 Transact	Online Instructor led	12/18/13 8:30 AM	12/20/13 4:30 PM	\$1,195.00
6231B	Maintaining a Microsoft SQL Server 2008 Database	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
6231B	Maintaining a Microsoft SQL Server 2008 Database	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
6232B	Implementing a Microsoft SQL Server 2008 R2 Database	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
6234A	Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services	Online Instructor led	10/14/13 8:30 AM	10/16/13 4:30 PM	\$1,195.00
6234A	Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services	Online Instructor led	11/13/13 8:30 AM	11/15/13 4:30 PM	\$1,195.00
6234A	Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services	Online Instructor led	12/9/13 8:30 AM	12/11/13 4:30 PM	\$1,195.00
6235A	Implementing and Maintaining Microsoft SQL Server 2008 Integration Services	Online Instructor led	10/2/13 8:30 AM	10/4/13 4:30 PM	\$1,195.00
6235A	Implementing and Maintaining Microsoft SQL Server 2008 Integration Services	Online Instructor led	11/25/13 8:30 AM	11/27/13 4:30 PM	\$1,195.00
6236A	Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services	Online Instructor led	10/23/13 8:30 AM	10/25/13 4:30 PM	\$1,195.00
6236A	Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services	Online Instructor led	11/11/13 8:30 AM	11/13/13 4:30 PM	\$1,195.00
6236A	Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services	Online Instructor led	12/4/13 8:30 AM	12/6/13 4:30 PM	\$1,195.00
6292A	Installing and Configuring Windows 7 Client	Online Instructor led	10/2/13 8:30 AM	10/4/13 4:30 PM	\$1,195.00
6292A	Installing and Configuring Windows 7 Client	Online Instructor led	12/18/13 8:30 AM	12/20/13 4:30 PM	\$1,195.00
6293A	Troubleshooting and Supporting Windows 7 in the Enterprise	Online Instructor led	11/25/13 8:30 AM	11/27/13 4:30 PM	\$1,195.00
6294A	Planning and Managing Windows 7 Desktop Deployments and Environments	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
6294A	Planning and Managing Windows 7 Desktop Deployments and Environments	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
6416D	Updating Your Windows Server 2003 Technology Skills to Windows Server 2008	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
6416D	Updating Your Windows Server 2003 Technology Skills to Windows Server 2008	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
6418C	Deploying Windows Server 2008	Online Instructor led	11/25/13 8:30 AM	11/27/13 4:30 PM	\$1,195.00
6419B	Configuring, Managing, and Maintaining Windows Server 2008 Servers	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
6419B	Configuring, Managing, and Maintaining Windows Server 2008 Servers	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
6419B	Configuring, Managing, and Maintaining Windows Server 2008 Servers	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
6420B	Fundamentals of Windows Server 2008 Network and Applications Infrastructure	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
6420B	Fundamentals of Windows Server 2008 Network and Applications Infrastructure	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
6421B	Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
6421B	Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
6421B	Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
6425	Configuring Windows Server 2008 Active Directory Domain Services	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
6426C	Configuring and Troubleshooting Identity and Access Solutions with Windows Server	Online Instructor led	11/6/13 8:30 AM	11/8/13 4:30 PM	\$1,195.00

2008 Active Directory				
6433A Planning and Implementing Windows Server 2008	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
6433A Planning and Implementing Windows Server 2008	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
6433A Planning and Implementing Windows Server 2008	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
6435B Designing a Windows Server 2008 Network Infrastructure	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
6436B Designing a Windows Server 2008 Active Directory Infrastructure and Services	Online Instructor led	10/21/13 8:30 AM	10/25/13 4:30 PM	\$1,995.00
6436B Designing a Windows Server 2008 Active Directory Infrastructure and Services	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,995.00
6439A Configuring and Troubleshooting Windows Server 2008 Applications Infrastructure	Online Instructor led	10/28/13 8:30 AM	11/1/13 4:30 PM	\$1,995.00
6439A Configuring and Troubleshooting Windows Server 2008 Applications Infrastructure	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
Certified Ethical Hacker (CEH) v7.1	Online Instructor led	10/21/13 8:30 AM	10/25/13 4:30 PM	\$2,875.00
Certified Ethical Hacker (CEH) v7.1	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$2,875.00
Certified Ethical Hacker (CEH) v7.1	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$2,875.00
Certified Information Security Manager (CISM)	Online Instructor led	11/25/13 8:30 AM	11/27/13 4:30 PM	\$1,675.00
Certified Information Security Systems Professional (CISSP)	Online Instructor led	10/28/13 8:30 AM	11/1/13 4:30 PM	\$2,875.00
Certified Information Security Systems Professional (CISSP)	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$2,875.00
Cisco - Deploying Cisco ASA Firewall Features 2.0 (FIREWALL)	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$2,995.00
Cisco - Deploying Cisco ASA Firewall Features 2.0 (FIREWALL)	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$2,995.00
Cisco - Deploying Cisco ASA VPN Solutions 2.0 (VPN)	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$2,995.00
Cisco - Implementing Cisco IOS Network Security 2.0 (IINS)	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$2,995.00
Cisco - Implementing Cisco IOS Network Security 2.0 (IINS)	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$2,995.00
Cisco - Implementing Cisco IP Routing (ROUTE)	Online Instructor led	10/28/13 8:30 AM	11/1/13 4:30 PM	\$2,995.00
Cisco - Implementing Cisco IP Routing (ROUTE)	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$2,995.00
Cisco - Implementing Switch Networks (SWITCH)	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$2,995.00
Cisco - Implementing Switch Networks (SWITCH)	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$2,995.00
Cisco - Interconnecting Cisco Networking Devices Accelerated (CCNAX)	Online Instructor led	10/21/13 8:30 AM	10/25/13 4:30 PM	\$2,995.00
Cisco - Interconnecting Cisco Networking Devices Accelerated (CCNAX)	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$2,995.00
Cisco - Interconnecting Cisco Networking Devices Accelerated (CCNAX)	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$2,995.00
Cisco - Interconnecting Cisco Networking Devices Part 1 (ICND1)	Online Instructor led	10/7/13 8:30 AM	10/11/13 4:30 PM	\$1,995.00
Cisco - Interconnecting Cisco Networking Devices Part 1 (ICND1)	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,995.00
Cisco - Interconnecting Cisco Networking Devices Part 1 (ICND1)	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$1,995.00
Cisco - Interconnecting Cisco Networking Devices Part 2 (ICND2)	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
Cisco - Interconnecting Cisco Networking Devices Part 2 (ICND2)	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$1,995.00
Cisco - Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$2,995.00
CompTIA Advanced Security Practitioner (CASP)	Online Instructor led	10/28/13 8:30 AM	11/1/13 4:30 PM	\$1,995.00
CompTIA Cloud Essentials (Exam CLO-001)	Online Instructor led	10/21/13 8:30 AM	10/23/13 4:30 PM	\$1,195.00

CompTIA Healthcare IT Technician	Online Instructor led	10/2/13 8:30 AM	10/4/13 4:30 PM	\$1,195.00
CompTIA Healthcare IT Technician	Online Instructor led	11/25/13 8:30 AM	11/27/13 4:30 PM	\$1,195.00
CompTIA Linux+ Powered by LPI	Online Instructor led	11/4/13 8:30 AM	11/8/13 4:30 PM	\$1,995.00
CompTIA Project+ Certification - 2009 Objectives	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,500.00
CompTIA Project+ Certification - 2009 Objectives	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,500.00
CompTIA Server+ Certification, 2009 Objectives	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$1,500.00
CompTIA Storage+ Certification	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$1,500.00
Computer Hacking Forensics Investigator (CHFI) V8	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$2,875.00
CXA-206-1 Citrix XenApp 6.5 Administration	Online Instructor led	11/18/13 8:30 AM	11/22/13 4:30 PM	\$2,850.00
CXA-301-1 Citrix XenApp 6.5 Advanced Administration	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$4,195.00
CXA-301-1 Citrix XenApp 6.5 Advanced Administration	Online Instructor led	12/9/13 8:30 AM	12/13/13 4:30 PM	\$4,195.00
CXD-202-1L Citrix XenDesktop 5 Administration	Online Instructor led	10/21/13 8:30 AM	10/25/13 4:30 PM	\$2,850.00
CXD-202-1L Citrix XenDesktop 5 Administration	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$2,850.00
CXS-203-1 Citrix XenServer 6.0 Administration	Online Instructor led	11/11/13 8:30 AM	11/15/13 4:30 PM	\$4,195.00
IT Management and Leadership Executive (ITMLE®) Certification	Online Instructor led	12/17/13 8:30 AM	12/19/13 4:30 PM	\$1355.00
IT Management and Leadership Professional (ITMLP®) Certification	Online Instructor led	10/16/13 8:30 AM	10/18/13 4:30 PM	\$1355.00
ITIL Foundation 2011 Edition with Case Study	Online Instructor led	10/14/13 8:30 AM	10/16/13 4:30 PM	\$1,795.00
ITIL Foundation 2011 Edition with Case Study	Online Instructor led	11/25/13 8:30 AM	11/27/13 4:30 PM	\$1,795.00
ITIL Foundation 2011 Edition with Case Study	Online Instructor led	12/18/13 8:30 AM	12/20/13 4:30 PM	\$1,795.00
Oracle Database 11g - Administration I	Online Instructor led	10/28/13 8:30 AM	11/1/13 4:30 PM	\$1,995.00
Oracle Database 11g - Administration II	Online Instructor led	10/14/13 8:30 AM	10/18/13 4:30 PM	\$1,995.00
Oracle Database 11g - Administration II	Online Instructor led	12/2/13 8:30 AM	12/6/13 4:30 PM	\$1,995.00
Project Management Professional (PMP) Certification Preparation - Fourth Edition	Online Instructor led	10/21/13 8:30 AM	10/25/13 4:30 PM	\$2,115.00
Project Management Professional (PMP) Certification Preparation - Fourth Edition	Online Instructor led	12/16/13 8:30 AM	12/20/13 4:30 PM	\$2,115.00
VMware® vSphere Install, Configure, Manage v5.1	Online Instructor led	10/28/13 8:00 AM	11/1/13 4:00 PM	\$3,655.00
VMware® vSphere Install, Configure, Manage v5.1	Online Instructor led	12/16/13 8:00 AM	12/20/13 4:00 PM	\$3,655.00
VMware® vSphere: Fast Track v5.1	Online Instructor led	10/14/13 8:00 AM	10/18/13 6:00 PM	\$5,275.00
VMware® vSphere: Fast Track v5.1	Online Instructor led	12/9/13 8:00 AM	12/13/13 6:00 PM	\$5,275.00

ITS Institute

Student Registration Form

ITS Use Only

Entered by: _____

Date: _____

Name Mr./Ms.:		Social Security OR PID Number:	
Agency & Division Name:		Office Phone:	Fax Number:
Office Address: (Specify Handmail, if applicable)		Cell Phone:	
City:	State:	Zip:	Email Address:

Course No./Name	Section 1 st Choice	Section 2 nd Choice	Dates/Times	Course Cost	Materials Needed *
					All None
					All None
					All None
					All None

* Circle All or None. See the current schedule for materials needed for each course.

☐ Bill State Agency

**PLEASE DO NOT PREPAY.
AGENCIES WILL BE BILLED
FOR COURSE COSTS.**

Agency/Employer Code: _____

Provider Number: _____

Agency must provide a 3-digit agency code and an 11-digit provider number for billing purposes. This information may be obtained from the SAAS (Statewide Automated accounting System) or the Education Assistant at (601) 432-8186.

☐ Bill Student ☐ Bill Non-State Agency

All non-state employees and any registrant whose agency is not paying for the course(s) must pay **ON OR BEFORE** the class start date.

Billing will be sent to the address given in the Student Information section, unless otherwise specified.

Supervisor Name:			Office Phone:
Supervisor Address: (Specify Handmail, if applicable)			
City:	State:	Zip:	Email Address:

Please Read Carefully Before Signing:

All registration forms MUST be signed by the individual responsible for payment. If the student cancels a vendor-conducted course within thirty (30) days of the first class meeting or an ITS-conducted course within ten (10) days of the first class meeting, **the agency/student will be charged the full tuition.**

Authorized
Signature: _____

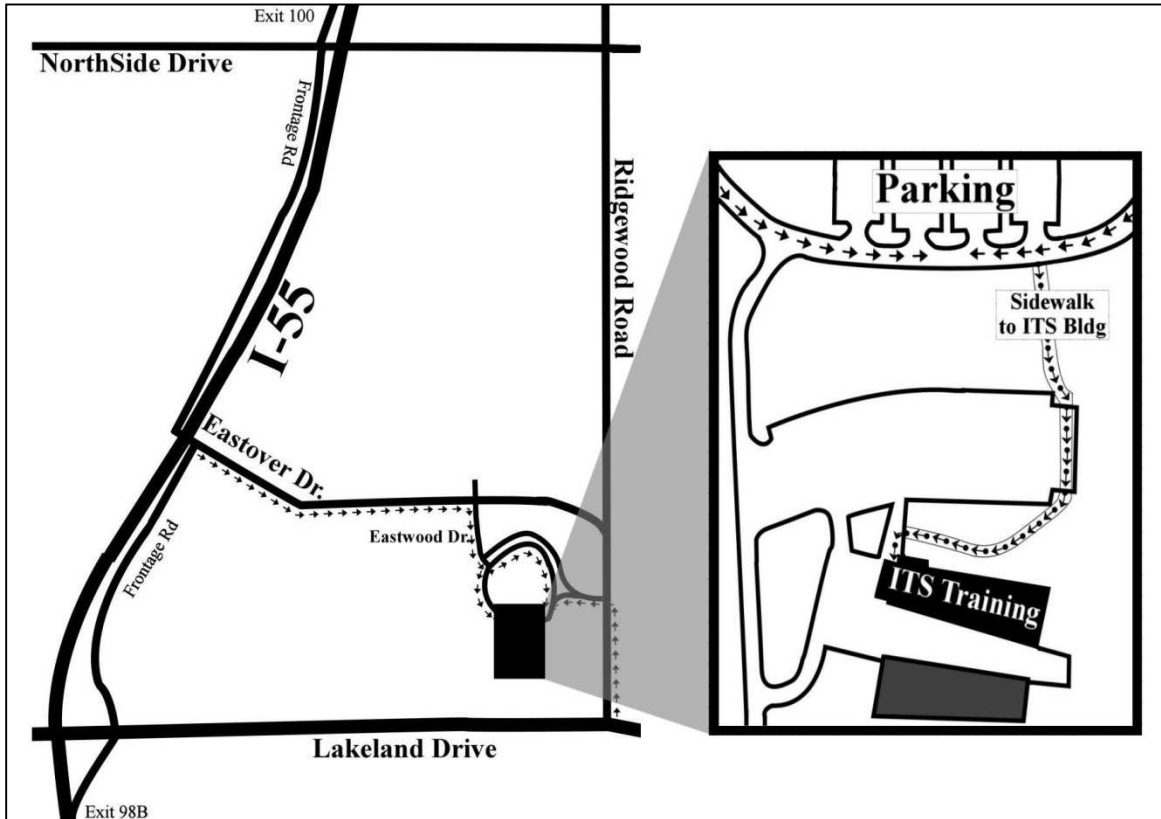
Date: _____

Return form to: ITS Institute, 3771 Eastwood Dr., Jackson, Ms 39211 • Phone: (601) 432-8186 • Fax: (601) 713-6380
For more information on the ITS Institute, visit the website: <http://www.its.ms.gov>

ITS Institute

Map and Directions

3771 Eastwood Drive, Jackson, MS 39211
(601) 432-8000



From North of Jackson:

- Take I-55 South to the Northside Drive exit (Exit 100).
- Get on I-55 Frontage Road South and cross over Meadowbrook Road.
- Continue on the frontage road until you reach Eastover Drive.
- Turn left onto Eastover Drive.
- Go under I-55, continuing on Eastover Drive until you reach Eastwood Drive.
- Turn right onto Eastwood Drive and circle around until you reach ITS at 3771 Eastwood Drive.

From South, East, or West of Jackson:

- Take I-20 to I-55 North and take the Lakeland Drive exit (Exit 98B).
- Cross over Lakeland Drive, staying on I-55 Frontage Road North until you reach Eastover Drive.
- Turn right onto Eastover Drive and continue until you reach Eastwood Drive.
- Turn right onto Eastwood Drive and circle around until you reach ITS at 3771 Eastwood Drive.

QUESTIONS & ANSWERS

1. What do I do if I need to cancel a class?

If you are unable to attend a class for which you have registered, please contact the ITS Institute immediately at (601) 432-8186. Registrants of ITS-conducted classes who cancel within 10 days of the first class meeting will be billed the full tuition. Registrants of vendor-conducted classes who cancel within 30 days of the first class meeting will be billed the full tuition. Substitutions are permissible any time prior to and including the day on which the course begins.

2. Why is being on time important?

Each course topic covered builds on the previous topic. There is a lot of material to be covered in each class, and it is disruptive to the entire class when someone arrives late and the instructor has to catch the late-comer up to rest of the class. For this reason, it is very important that everyone be on time for class.

3. What should I wear to class?

Please dress comfortably. Bring a jacket or sweater, as the room temperature may vary.

If you have further questions, please contact the ITS Institute at (601) 432-8186.

Thank you, and enjoy your training session!

ITS Contact Information

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Department of Information Technology Services

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Jackson, MS 39211

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Website: www.its.ms.gov

State Portal: www.mississippi.gov